

Press release, 26 September 2019

Sanitas launches Swiss-wide first: customers can now pay invoices by Twint or credit card

Sanitas is the first health insurer in Switzerland to offer its customers the option of paying their premium invoices or claims settlements by Twint or credit card. The function is available now in the Sanitas customer portal and Sanitas Portal app.

No one wants to spend more time paying bills than necessary. As an innovative and digital health insurer, Sanitas feels the same way, which is why the company is launching an option that is a first on the Swiss market: payment by Twint or credit card. Online shoppers are no doubt already familiar with the two payment functions. And Sanitas wanted to extend this convenience to its customers.

Simple digital solution

In cooperation with its partner Six Payment Services AG, part of Worldline since the end of 2018, Sanitas wanted to find a solution that allows customers to pay their premium invoices and claims settlements as quickly and easily as possible. The digital solution couldn't be easier:

- Open an unpaid invoice in the customer portal or Sanitas Portal app
- Choose "Pay now"
- Select either Twint or credit card
- Pay

What are the requirements?

For customers to use this new option, they have to complete a one-off registration for the Sanitas customer portal and Sanitas Portal app. Electronic invoices are then sent automatically directly to the customer portal and Portal app. From here, they can be paid quickly and securely by Twint or credit card.

Sanitas CEO Andreas Schönenberger is proud of the new digital service: "We're delighted to be the first health insurer in Switzerland to offer its customers such an innovative and practical way of paying their bills."

More information is available here: www.sanitas.com/easypayments

About Sanitas

The Sanitas Group (www.sanitas.com) runs both a basic insurance (Sanitas Grundversicherungen AG and Compact Grundversicherungen AG) and supplementary insurance business (Sanitas Privatversicherungen AG). With around 835,000 customers and a premium volume of CHF 2.9 billion, Sanitas is one of the biggest health insurers in Switzerland.

For more information

Sanitas Krankenversicherung, Christian Kuhn, Media Spokesperson, tel. 044 298 62 78, mobile 076 381 27 87, medien@sanitas.com