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## 1st place: Sanitas scores high in another customer satisfaction survey

**The latest comparis.ch customer satisfaction survey shows that Sanitas takes its corporate values – straightforward, innovative and collaborative – seriously. Sanitas has aced this year's comparis.ch survey, achieving an excellent score of 5.2 and securing top spot.**

Teaming up with market research institute Intervista, online comparison portal comparis.ch this year asked over 3,400 people throughout Switzerland how happy they are with the service provided by their health insurer. Sanitas came first with an excellent score of 5.2.

This top ranking slots in seamlessly with the series of podium places secured by Sanitas in various customer satisfaction surveys in recent years. It also proves that Sanitas is on the right track in its commitment as a health partner, delivering insurance plans that meet customer needs, impressive health services, and innovative, digital solutions.

The overall score of 5.2 is based on the following five ratings:

1. Value for money: 5.1
2. Benefits: quality and service: 5.2
3. Information, communication and transparency: 5.2
4. Convenience of touchpoints and contacts: 5.2
5. Overall satisfaction: 5.2

Findings of the comparis.ch survey: <https://www.comparis.ch/krankenkassen/umfrage/hitlist>

### About Sanitas

The Sanitas Group ([www.sanitas.com](http://www.sanitas.com)) runs both a basic insurance (Sanitas Grundversicherungen AG) and supplementary insurance business (Sanitas Privatversicherungen AG). With more than 800,000 customers and a premium volume of over CHF 3 billion, Sanitas is one of the biggest health insurers in Switzerland.

### For more information

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