

Contact

Please contact us if you have any questions or would like advice.

Sanitas
Case Management
Jägergasse 3
8021 Zurich
casemanagement@sanitas.com

sanitas.com/casemanagement-en

Case Management

Personal support in the event of illness or accident

sanitas

Active support in difficult situations – we're here to help

When you're ill or recovering from an accident you have to deal with a great many questions, and it can be difficult to keep on top of things. It can really help the process of getting you well again if your doctors, therapists and anyone else involved are all properly coordinated.

You can count on the support of our case managers who are all qualified healthcare professionals with a wealth of know-how and experience. Your case manager will visit you at home or in hospital to discuss any questions and issues you may have and find out precisely what support you need.

Our goal: better quality of life for you

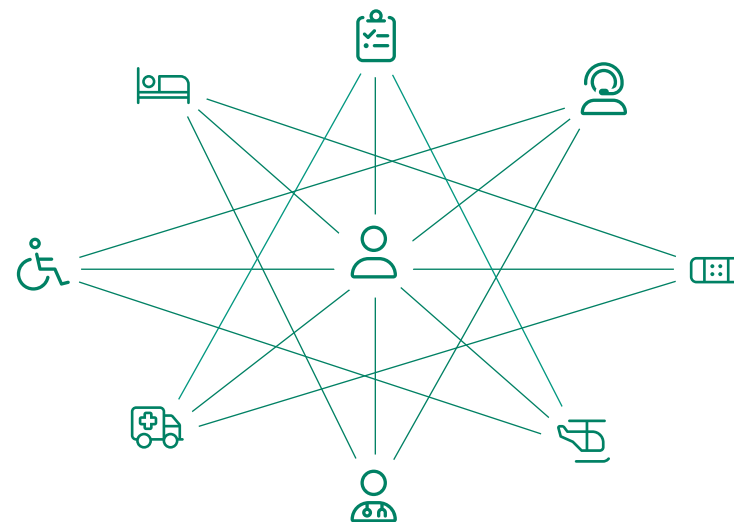
We're committed to helping you improve your health situation and quality of life by ensuring you have access to high-quality treatment and facilities. We also want to ensure that everyone involved in your case work together effectively.

The focus is on you

Your personal Sanitas case manager is committed to giving you individual and expert advice. They're the person to talk to for any matters relating to your health insurance. They'll respond to any questions and issues you, or any of the other people involved in your case, may have – promptly and unbureaucratically. Your case manager will only take action with your written consent. If need be, the case management team can also give your relatives guidance and support.

This service is voluntary and free of charge for you.

Your Sanitas case manager coordinates everyone involved in your care



Your personal contact: