



Basic insurance

# Alternative insurance models

Save money on basic insurance



**CallMed:**

Initial medical advice 24/7 by phone or via the Sanitas Medgate app



**Compact One:**

Initial medical advice and treatment coordination 24/7 by phone or via the Sanitas Medgate app



**Medbase MultiAccess:**

Initial advice from a medical centre, pharmacy or tele-medicine centre



**NetMed:**

Care and treatment from a family doctor in a network of physicians



**CareMed:**

Family doctor model with initial treatment and care coordination by family doctor

**sanitas**

If you opt for an alternative insurance model for basic insurance, you benefit from generous discounts. Who you contact for medical advice depends on which model you choose. Choose the model that best suits your needs.

### **CallMed**

#### **Free medical advice around the clock**

You contact Medgate when you need medical advice. Your Medgate doctor advises you and recommends a course of treatment. For any follow-up treatment, you can choose the doctor or specialist yourself.

[sanitas.com/callmed-en](https://sanitas.com/callmed-en)

### **Compact One**

#### **Simple access to healthcare**

You always contact Medgate if you need medical advice – either via the Medgate app or by phone. Your Medgate doctor advises you and draws up a personal treatment plan with you.

[sanitas.com/compactone-en](https://sanitas.com/compactone-en)

### **Medbase MultiAccess**

#### **Flexibility at an attractive price**

You choose who you want to contact: a Medbase medical centre, the telemedicine centre or a Medbase pharmacy. Your contact provides the initial consultation and coordinates any further treatment.

[sanitas.com/multiaccess-en](https://sanitas.com/multiaccess-en)

### **NetMed**

#### **One point of contact for all medical queries**

If you need medical advice, you contact your medical practice or your doctor in a network of physicians. You will be advised by a team of doctors and therapists who are familiar with your medical history and know what to do.

When you take out the insurance, you simply choose a family doctor who is affiliated with a network of physicians.

[sanitas.com/netmed-en](https://sanitas.com/netmed-en)

### **CareMed**

#### **Medical advice from your family doctor**

If you need medical advice, your family doctor is your first point of contact. Your family doctor will examine you and decide whether to treat you or refer you to a specialist.

When you take out the insurance, you simply choose a family doctor near you.

[sanitas.com/caremed-en](https://sanitas.com/caremed-en)



It's easiest using the Sanitas Medgate app: Enter your symptoms and you'll be given a recommendation immediately: either for a teleconsultation or to go to your family doctor. You can also book appointments for a medical consultation with Medgate in the app.